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## FAX COVER SHEET

**TO:** U.S. Patent Office **Fax#:** 703-872-9306

**FROM:** Reynetta DeVeaue, PP, PLS, TSC **Client Matter #:** VIGN  
Patent Paralegal

**DATE:** 08/24/04 **# of Pages:** 51

**RE:** Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
<b>REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS</b>	Atty. Docket No. (Opt.) <b>VIGN1140</b>
CENTRAL FAX CENTER <b>AUG 24 2004</b>	
Applicants <b>Brendan J. Kitts</b>	
Application Number <b>09/682,000</b>	Filed <b>7/8/2001</b>
For <b>METHOD OF PREDICTING A CUSTOMER'S BUSINESS POTENTIAL AND A DATA PROCESSING SYSTEM READABLE MEDIUM INCLUDING CODE FOR THE METHOD</b>	
Group Art Unit <b>3623</b>	Examiner <b>Hafiz, Tariq R.</b>
Confirmation No. <b>8766</b>	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>8-24</u> , 2004.	
<u>Reynetta DeVeau</u> Signed Name	
<u>Reynetta DeVeau</u> Printed Name	

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on July 6, 2001 on Reel/Frame: 011739/0425, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE  
JOHN ADAIR  
ARI AKMAL

Registration No. 40,825  
Registration No. 48,828  
Registration No. 51,388

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I hereby state I am authorized to act on behalf of VIGNETTE CORPORATION.

Respectfully submitted,

VIGNETTE CORPORATION

By: [Signature]  
Bryce Johnson, Senior Vice  
President & General Counsel

Dated: 8/13, 2004